



State of Michigan
Department of Labor and Economic Opportunity
Unemployment Insurance Agency

City of Detroit Employees COVID-19 2020

The **City of Detroit** will file
an application for benefits on your behalf.

Your claim should be filed by Friday, April 24, 2020.
You should not take any action until after that time.

Labor and Economic Opportunity/Unemployment Insurance Agency (LEO/UIA) will send you a notice informing you of your eligibility for benefits.

You must logon to MiWAM or call MARVIN to certify for benefit payments. We strongly encourage you to create a MiWAM account (MARVIN online) to file a claim, if needed, and track the status of your payment. MiWAM will also allow you to easily make changes to your claim (address and method of payment) and respond to information requests.

- For the weeks ending April 25th and May 2nd you certify with MARVIN during the week of May 4th to claim UI benefits.
- You must report any remuneration (earnings, holiday pay, etc.) in the week it is earned
- You should continue to certify every two weeks until you return to work.
- If you make a mistake with your certification, you must contact the UIA at 1-866-500-0017 immediately and speak to a representative. To reach EFC you need to first select your language, then press button number 1 (inquiry or file a claim) at the first menu and then press button number 2 (EFC) at the second menu.

Please refer to your Monetary Determination UIA 1575C, UIA 1220 letter or MIWAM account for the following information:

- Current reporting schedule.
- Please read the attached information.
- This layoff is related to COVID-19,
- Michigan Works registration date is waived for this layoff.
- The work search requirement is waived for this layoff.

Important Contact Information



Michigan Web Account
Manager (MiWAM):
michigan.gov/uia



MARVIN
Toll Free Number:
1-866-638-3993



MiWAM Toolkit for Claimants
self-help for MiWAM accounts:
michigan.gov/uia



For questions
about your claim:
1-866-500-0017

MILogin

MILogin Account Setup User Guide

Step 1: Navigate to MILogin

If you are beginning the process at Michigan Web Account Manager (MiWAM):

Visit <https://miwam.unemployment.state.mi.us/ClmMiWAM>

Click the Sign-In With MILogin button.

At the Confirmation pop-up, click SIGN UP to create a new account.



If you are beginning the process at Pure Michigan Talent Connect (PMTTC):

Visit <https://www.mitalent.org>

Click the Create an Account button. The pop-up screen will appear. Select Job Seeker as the type of account you would like to create.

At the Confirmation pop-up, click SIGN UP to create a new account.



Note: You will need to verify your email address to complete the authentication process and create your account. Please make sure you know the password to your email account.

Step 2: Create Your Account – Profile Information

Complete the required fields on the Profile Information page. If you have an existing PMTC job seeker account, these fields will be pre-populated.

Mobile Number is not required but is necessary if you chose Mobile (Text/SMS) as a security option for password recovery. (Do not use a landline phone number).

Accept the terms and conditions by checking the box to complete this step. The terms & conditions link opens in a new window if you wish to read them.

Click Next. If you make an error, you can click the Reset button



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Step 3: Create Your Account – Security Setup

Create a User ID and password for your MILogin account.

Select a Security Option for the preferred password recovery method:

- a. Email
- b. Mobile (Text/SMS) and/or
- c. Security questions

If you select Mobile (Text/SMS) as a preferred password recovery method:

You will receive two text messages:

- a. The first message will contain your PIN number.
- b. The second message will confirm your account creation was successful.

Verify Personal Identification Number (PIN) pop-up window will appear. Enter the PIN you receive.

Click the Confirm button. If you do not receive the text message with the PIN number, click on Resend PIN button.

Note: Write down your User ID and password before you proceed to the security options. You will need to provide your User ID from this point forward every time you access the system.

Step 4: Verify Email Address and MILogin Account Creation Confirmation

After you complete the security option steps you will receive two email messages:

- a. The first email message will be to confirm your account creation was successful and your new User ID.
- b. The second email message will be to verify your email address, which has a “Click Here” link to confirm your email address.

Select the “Click Here” link to be redirected to the MILogin Verify Email Confirmation screen. This is required step for account creation.

Note: Whatever device is used to complete the sign-up process will need to be used to complete the confirmation of the account registration.

Step 5: Login to Your Account

Once your MILogin account has been verified, you can login to your account on the MILogin for Citizens home page at <https://milogin.michigan.gov>.