



Paratransit Appeals Board

The Paratransit Appeals Board is a requirement of the Americans with Disabilities Act of 1990 (ADA), 49 Part 37 Subpart F, Section 37.125, that DDOT will accept appeals from its determinations of eligibility. The Appeals Board shall hear the appeals of individuals who were denied paratransit eligibility, service suspension, or limitations or conditions place on eligibility.

Purpose

The purpose of the DDOT's Paratransit Appeals Board is hear and consider:

- A. The information provided in the original application and through the medical verification;
- B. Any additional information, written or verbal, received from the applicant;
- C. The statement of the of the applicant, his/her advocate and any other witnesses offered by the applicant;
- D. Information from DDOT or MetroLift staff regarding its services, the architectural or barrier impacting access to fixed route service or other eligibility criteria; and
- E. Any other material deemed that by the Review Board to be germane to the consideration of the appellant's ability to utilize DDOT fixed routes service.

Membership

The Appeals Board consist of six members, three members that have disabilities and have significant knowledge of both the fixed line and paratransit bus systems. The other three members may be agency representatives who have the same body of knowledge, and it is preferred that they disabilities. It is also desired that the Appeals Board members either live or work in Detroit, Hamtramck or Highland Park. Their appointments do not expire.

Meetings

The Appeals Board is scheduled to meet on the 4th Thursday of every month at 10:00 am in a conference room located in the DDOT Administration building. If there are no appeals to be heard, the Regulatory Compliance Officer-Paratransit-ADA will inform the board members that there will be no meeting that month.



How to apply?

You may [download an application](#) and return it to us by email at Title6@detroitmi.gov or regular mail (see address below). The application is also available in [Spanish](#) and [Arabic](#). Please call the Paratransit Regulatory Officer at 313-310-8982 or email Title6@detroitmi.gov for openings.

Mailing Address:

Department of Transportation
1301 East Warren Avenue
Detroit, MI 48207
Attention: Office of Compliance