Vacant Property Inspection Process

eLAPS/Accela

How to Register a Vacant Property Process

This document explains the process to register a Vacant Property using the eLAPS online Customer (ACA) view. The Customer must have an existing eLAPS account or will be required to create an account to proceed.

Registration Process Information

For help with registering for eLAPS, here is the link to the eLAPS Video Playlist: https://detroitmi.gov/BSEED/elaps

How to Create an Account

The Customer will log into or register at the Accela Citizen Access website.

This is the link: https://aca-prod.accela.com/Detroit