To locate your open segment(s), you need to find the row on your ICHAT that has an **empty Judicial Segment**. On the ICHAT below, the Judicial Segment is empty. To have that updated, you must **contact the arresting agency**. The arresting agency on the ICHAT below is Warren Police Department. If the arresting agency advises that they cannot update your ICHAT, the arrest likely resulted in charges (and perhaps a conviction). If that is true, you should **contact the court that handled your case** and ask them to update your record.