

FREQUENTLY CALLED NUMBERS

City of Detroit

Mayor's Office	313-224-3400
City Council	313-224-3443
City Clerk	313-224-3270
Board of Police Commissioners	313-596-1830
Complaints against Police/DPD Staff	313-596-2499
Police/Fire/Health Emergency	911
Police Telephone Crime Reporting	313-267-4600
• Chief of Police	313-596-1800
• Detroit Detention Center	313-596-2242
• Prisoner Info Hotline	313-267-4601
• Detroit Police Victim Assistance	313-833-1660
• Vehicle Tows/impoundments	313-596-8832
• Abandoned Vehicles	Use Improve Detroit app or Report to Precinct
• Downtown Services	313-237-2850
• 2nd Precinct	313-596-5200
• 3rd Precinct	313-596-5300
• 4th Precinct	313-596-5400
• 5th Precinct	313-596-5500
• 6th Precinct	313-596-5600
• 7th Precinct	313-596-5700
• 8th Precinct	313-596-5800
• 9th Precinct	313-596-5900
• 10th Precinct	313-596-1000
• 11th Precinct	313-596-1100
• 12th Precinct	313-596-1200
Animal Control	313-922-DOGS (3647)
Board of Ethics	313-224-9521
Buildings, Safety, Engineering & Environmental	
• Main	313-224-2733
• Business License	313-224-3179
• Dangerous Buildings	313-224-3215
• Environmental Affairs	313-471-5115
D-DOT	313-933-1300 or 313-224-4400
Employment (City Jobs)	www.detroitmi.gov
Finance Department	
• Citizen Tax Help Center	313-224-3315
• Property Tax Division	313-224-3560
Illegal Dumping	313-267-4600
Institute for Population Health	313-309-9350
• COVID/Diseases/HIV	313-876-4000
Inspector General	313-964-TIPS (8477)
Municipal Parking	313-221-2500
Ombudsman Office	313-224-6000

Parks & Recreation	313-224-1100
Potholes/Sidewalk/Street Repair	313-224-0033
Street Light Outage/Installation	313-324-8290
Trash Pickup (weekly & bulk)	
• Westside	844-233-8764
• Eastside & Southwest	844-464-3587
Tree Removal (Emergency)	313-871-5461
• 24-Hour Line	313-590-3336
Traffic Signal (outage/malfunction)	313-267-4100
Water Main Break	313-267-7401
Water Bill Assistance (WRAP)	313-267-8000

Community Programs

CrimeStoppers	1 800-Speak UP 800-773-2587
THAW (Heat Assistance)	800-866-8429
United Way of Southeast Michigan	211
Community Help Line	311
Birth/Death Certificates	313-224-0270
Mental Health/Opioid Crisis/Trauma	988
Civilian Public Safety Training Programs	
CERT Community Emergency Response Team	313-596-2590
Citizens Police (DPD) Academy	313-596-2520

WEBSITE/APPS



Commissioner Lisa Carter • District 6
313-269-9812 • carterbopc@detroitmi.gov

BOPC Administration
 Detroit Public Safety Headquarters
 1301 Third St., Suite 767 • Detroit, MI 48226
 313-596-1830 • bopc@detroitmi.gov

BOPC Office of the Chief Investigator
 900 Merrill Plaisance Street • Detroit, MI 48203
 313-596-2499

www.detroitmi.gov/BOPC

DISTRICT 6

POLICE COMMISSIONER

**Lisa
CARTER**

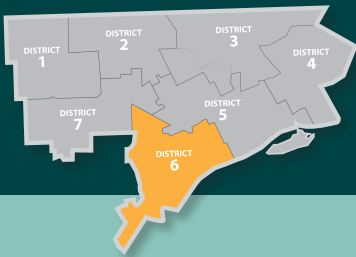


**BOARD OF
Police Commissioners**

ACCOUNTABILITY THROUGH CIVILIAN OVERSIGHT

POLICE COMMISSIONER

Lisa Carter



Lisa Carter, the first woman elected as a Detroit Police Commissioner, is committed to the safety of the residents in Detroit and Wayne County.

Commissioner Carter is a lifelong resident of Detroit and graduated from Cass Technical High School.

Currently employed at the Wayne State University Center for Urban Studies, her responsibilities include managing Ameri-Corps members assigned to targeted areas in Detroit. Prior to joining Wayne State University, Commissioner Carter worked for the Wayne County Sheriff's Office as a Deputy Sheriff. She retired at the rank of Lieutenant following a 27-year career.

Commissioner Carter has a Bachelor's Degree in Criminal Justice from Concordia University. She is also a graduate of the Eastern Michigan School of Staff and Command and the Central Michigan Law Enforcement Executive Leadership Institute. She and her husband Tyrone have two sons.

Carter won election to the Board of Police Commissioners in 2013 and re-election in 2017 and 2021 to represent District 6, which is home to the entire 4th Precinct. It also the 3rd Precinct, its Downtown Services operations and portions of the 10th and 2nd Precincts.

About the Detroit Board of Police Commissioners

The Board of Police Commissioners

(BOPC) is comprised of 11 members. Seven (7) are elected by districts like City Council members, and four (4) are at-large mayoral appointees approved by the Council. All 11 Board members serve without compensation as a vital civilian board to help ensure police powers and practices comply with Constitutional protections and community policing standards.

The 1974 City Charter first established a civilian oversight board. The BOPC derives its current powers and duties from the 2012 Charter, which strengthened independent, citizen oversight.

Authority: The Board has supervisory control and oversight of the Police Department.

Meeting Schedule: The Board is required to meet at least once each week but may vote to recess during the Thanksgiving, Christmas and New Year holidays. All meetings are held in accordance with the Open Meetings Act.

Specific Duties:

- Establish policies, rules and regulations in consultation with the Chief of Police, and with the approval of the Mayor
- Review and approve the departmental budget before its submission to the Mayor
- Receive and resolve any complaint concerning the operation of the Police Department except those involving criminality
- Act as final authority in imposing or reviewing discipline of employees of the department
- Make an annual report to the Mayor, the City Council, and the public of the department's activities during the previous year, including the handling of crime and complaints, and of future plans

Other Board Responsibilities:

Staff*: The Board appoints a Board Secretary and a Chief Investigator, along with other investigators to handle citizen complaints against police/DPD.

Chief of Police: Whenever the Chief of Police position becomes vacant, the Board is responsible for conducting a professional search to identify qualified candidates. The Board submits a list of the final candidates to the Mayor, who makes the appointment subject to City Council approval.

Police Personnel: The Board appoints a civilian as Director of Police Personnel. The Board also approves all promotions made within the Police Department.

Office of the Chief Investigator (OCI): OCI investigates citizen complaints against police and other DPD staff and reports findings to the Board.

Contact OCI to file a complaint against police officers or any other Police Department employee:



313-596-2499



www.detroitmi.gov/BOPC



**900 Merrill Plaisance Street
Detroit, MI 48203**

The Board of Police Commissioners meets weekly on Thursday at 3 p.m. at Detroit Public Safety Headquarters, 1301 Third Street, except for the second Thursday of the month when the BOPC holds community meetings at 6:30 p.m. at various locations. The BOPC may hold committee meetings. For meeting schedules, videos, Zoom ID and other information, visit

www.detroitmi.gov/BOPC

* All Board appointments are civilian and serve at the pleasure of the Board.