

**DETROIT CITY COUNCILMEMBER**

**FRED DURHAL**

**DETROIT CITY COUNCIL | DISTRICT 7**



# RESOURCE GUIDE | 20 24

**DOWNTOWN OFFICE**

COLEMAN A. YOUNG MUNICIPAL CENTER  
2 WOODWARD AVENUE SUITE 1340 DETROIT, MICHIGAN 48226

**DISTRICT 7 OFFICE**

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DETROIT, MI 48228

**PHONE** 313-224-2151 **FAX** 313-224-2155 | **EMAIL** COUNCILMEMBERDURHAL@DETROITMI.GOV | **WEBSITE** DETROITMI.GOV/DISTRICT 7

## Dear Friend

I am very honored to serve you on the Detroit City Council, and will continue to work to improve the quality of life for the residents of District 7.

This resource guide has been prepared to help individuals who need assistance during challenging times. Please contact our office anytime.

Sincerely,



**The Honorable Fred Durhal III**

Detroit City Council - District 7  
Chairperson Budget,  
Finance & Audit  
Vice-Chairperson Planning & Economic  
Development

**Need General Help with a Problem?**

Dial 211 from a landline or  
(800) 552-1183 for help with a wide range of  
services and human needs.

**Need Info on your home and  
neighborhood?**

**Visit [Detroitmi.gov](http://Detroitmi.gov)**



# RESOURCE GUIDE 2024

## CITY OF DETROIT FREQUENTLY CALLED NUMBERS

**Detroit City Council Reception** (313) 224-3443  
**Office of Mayor Mike Duggan** (313) 224-3400  
**City Clerk's Office** (313) 224-3270  
**Elections Department** (313) 876-0190  
**Office of the Ombudsman** (313) 224-6000

Investigates complaints regarding City Services

**Animal Control** (313) 224-6356  
Dog Barking • Contact Your Local Precinct

**Building Safety Engineering and Environmental (BSEED)** (313) 628-2451  
(Online self-service portal [Detroitmi.gov/bseed](http://Detroitmi.gov/bseed))  
To property maintenance, environmental enforcement, blight, rodent control, special land use, development resource center and plan review, licensing and permits

**Detroit Land Bank Authority** 844-338-3366  
Adjacent Vacant Lots and Land Bank Homes

**Police and Fire Emergency** 911

**Detroit FIRE Department (NON-EMERGENCY)** (313) 596-2900

**Detroit FIRE Arson Division** 800-44-ARSON (27766)

**Detroit POLICE Public Safety Headquarters**  
1301 Third Street Detroit, MI 48226 (313) 596-2200

**Detroit Police Office of Chief Investigator** (313) 596-2499  
To file a complaint against a police officer

**Detroit Police Department Crime Reporting (NON-EMERGENT)** 267-4600

**Detroit Police Department 2ND Precinct** (313) 596-5200  
13530 Lesure 48227

**Detroit Police Department 6TH Precinct** (313) 596-5600  
11450 Warwick 48228

**Detroit Police Department 10TH Precinct** (313) 596-1000  
12000 Livernois 48206

**Department of Public Works Demolition** (313) 224-3901  
**Permits** (313) 224-4737  
**Potholes** (313) 224-3935  
**Sidewalks** (313) 628-4278  
**Street Maintenance** (313) 224-3949  
(313) 224-0033

**Detroit Public Schools Emergency** (313) 748-6000

**Detroit Department of Transportation (DDOT)** (313) 933-1300  
Disabled Services (Para Transit/Metro Lift) and Monthly Bus Passes

**Detroit Water & Sewerage Department** (313) 267-8000

**Broken Water Mains & Emergencies** (313) 267-7401

**General Services Department Forestry** (313) 628-0900  
(313) 871-5461  
**Emergency Forestry** (313) 590-3336  
(leave a message and someone will return your call)

**Parks and Recreation** (313) 578-7500  
**Vacant Lot Maintenance** (313) 224-5555

## Michigan Department of Transportation (MDOT)

[www.michigan.gov/mdot](http://www.michigan.gov/mdot)

MDOT is responsible for Michigan's 9,669-mile state highway system, comprised of all M, I, and US routes.

## Municipal Parking (313) 221-2500

Abandoned Vehicle Auction, Boot and Tow Information, Contest Parking Tickets

## Planning and Development/ Housing and Revitalization (313) 224-3461

Home Repair Grants and 0% Home Loans

## Public Health Department (313) 876-4000

## Public Lighting Authority (313) 324-8290

City Street Lights or Email: [lightsout@detroitmi.gov](mailto:lightsout@detroitmi.gov)

## Tax Payor Service Center (313) 224-3315

Suite 130

## Property Tax Assessment Board of Review (Tax Appeal) (313) 628-0722

Suite 105

## Assessment Division (313) 224-3011

## Assessor's Office of Review (313) 224-3035

Suite 824

## Traffic Signal Engineering (313) 224-1610

Sign shop

FAX# 313-224-1307

Sign Request Mail To 2633 Michigan Avenue  
 Detroit, MI 48216

## Waste Management 844-233-8764

[www.wm.com](http://www.wm.com)

## Wayne County Clerk's Office (313) 967-6938

## Wayne County Clerk Records (313) 224-5530

## Wayne County Commissioner Alisha Bell (313) 224-0936

## NEED HELP AVOIDING HOME FORECLOSURE?

These resources will help you avoid home foreclosure.

## Detroit Housing Resource Helpline (866) 313-2520

Advocacy group to prevent foreclosures and evictions

## Detroit Homeownership Preservation Enterprise (HOPE) (888) 995-4673

Mortgage foreclosure prevention counseling

## Detroit Nonprofit Housing (313) 972-1111

Mortgage foreclosure prevention counseling

## Fair Housing Center of Metropolitan Detroit (313) 579-3247

Provides a broad range of fair housing training, including compliance and best practices

## Messiah Housing Corporation

[www.messiahhousing.org](http://www.messiahhousing.org)

Provides affordable housing to eligible residents

## Michigan State Homeowners Assistance Fund Program (844) 756-4423

Michigan Homeowner Assistance Fund

## United Community Housing Coalition (313) 963-3310

Program designed to assist low-income homeowners and save their homes

## U-SNAP BAC (313) 640-1100

or [www.usnapbac.org](http://www.usnapbac.org)

Homeowner education

## Wayne County Treasurer (313) 224-5990

Provides assistance with payment arrangements and delinquent taxes

# RESOURCE GUIDE 2024

## NEED HELP CARING FOR YOUR CHILD?

These resources are to assist in caring for infants and young children.

**Planned Parenthood** (313) 831-7776  
Testing for HIV and STDs and providing birth control and family planning advice

**Detroit Health Department** (313) 876-4000  
Provides health insurance for pregnant women and their children. Offers parenting classes and childbirth education classes

**Detroit Immunization Clinic  
Department** (313) 410-7803  
Provides immunizations for children and families

**Detroit Health Department  
Lead Safe Program** (313) 876-0133  
Provides health services and lead education, removes hazardous lead sources in homes, conducts school and home water testing, improves compliance of rental owners, and strengthens environmental standards for lead.

## NEED HELP FINDING A JOB?

These resources will help you find employment.

**Detroit at Work** (313) 962-9675  
Information for development of job skills, training and assistance finding employment

**Detroit Employment  
Solutions Corporation** (313) 876-0674  
Employment information, career advisement and other supportive services

## NEED HELP WITH FOOD AND FURNISHINGS?

These resources will help provide food and home furnishings.

**Capuchin Soup Kitchen** (313) 925-1370  
Provides food

**Crossroads West Office** (313) 831-2000  
Provides food and emergency clothing

**Focus HOPE** (313) 494-5500  
Provides food to seniors aged 60 and over; children under the age of six

**Forgotten Harvest** (248) 967-1500  
Provides food

**Gleaners Community  
Food Bank** (313) 923-3535  
Provides food to church pantries and soup kitchens

**Meals On Wheels** (313) 446-4444  
Provides meals to seniors 60+ and homebound

## NEED LEGAL ASSISTANCE?

These resources will help resolve legal issues.

**Legal Aid and Defender  
Association Inc** (313) 967-5555  
Legal advocacy and representation for low-income residents

**Neighborhood Legal  
Services Michigan (NLSM)** (313) 964-1975  
Referral information for assistance to free legal services

**Michigan Legal Services** (313) 964-4130  
Legal representation

**Elder Law of Michigan** (800) 347-5297  
Legal counseling and professional assistance for senior citizens (60 and over) and the disabled

**United Community  
Housing Coalition (UCHC)** (313) 405-7726  
uchcdetroit.org  
Legal representation for housing

## NEED HELP MAINTAINING YOUR RIGHTS?

These resources are to assist those who believe their consumer and/or civil rights have been violated-

**Better Business Bureau** (248) 223-9400  
Offers consumer protection services

**Office of Civil Rights, Inclusion and Opportunity Department (CRIO)** (313) 224-4950

Email [crio@detroitmi.gov](mailto:crio@detroitmi.gov)  
(Formerly known as Human Rights Department)  
To provide excellent service to all who live, work, play or do business in Detroit, advocating for inclusion and increased opportunities in a positive impact in our City.

**City of Detroit Ombudsman's Office** (313) 224-6000  
Make complaints against any City departments and agencies

**Detroit Urban League** (313) 832-4600  
Advocacy for civil and economic rights

**Michigan Attorney General's Office** (877) 765-8388  
Offers consumer protection services

**NAACP** (313) 871-2087  
Civil rights assistance and advocacy through public policy

**City of Detroit Ombudsman's Office** (313) 224-6000  
Make complaints against any County department and agencies

## NEED ASSISTANCE PAYING FOR COLLEGE?

These resources can help current or future students with tuition costs.

**My Student Aid Office of Scholarships and Grants** (888) 447-2687  
Learn about available scholarships

**Michigan Guarantee Agency** (800) 642-5626  
Information about student loans and student financial services

**Michigan Higher Education Student Loan Authority** (888) 643-7521  
Provides loans with little or no interest rate

**Free Application for Federal Student Aid (FAFSA)** (800) 433-3243  
Provision of federal aid to lower education costs

## NEED HELP WITH PRISONER RE-ENTRY?

These resources are available for men and women formerly incarcerated in prison.

**Cass Community Social Services** (313) 883-2277

**Gesher Human Services Jewish Vocational Services** (313) 833-8100  
Assists in searching for a job

**Goodwill Industries** (313) 964-3900  
Transitional employment, employment-supported mentoring, job placement assistance

**Detroit Hispanic Development Corporation (DHDC)** (313) 967-4880  
Employment training, job placement services, and bilingual information

**Michigan Prisoner Re-Entry Initiative** (517) 241-7904

# RESOURCE GUIDE 2024

## NEED HELP TO FIND SENIOR CITIZEN SERVICES?

These resources will help provide assistance to senior citizens.

**Detroit Area Agency on Aging (DAAA)** (313) 446-4444  
detroit seniorsolution.org  
All-purpose resource center and Meals on Wheels Program

**Hannan Center for Creative Aging** (313) 833-1300  
Resource and activities center

**Senior Citizens Abuse Help Line** (800) 882-6006  
File complaints against nursing homes and hospitals

**Visiting Angels** (313) 466-5514  
Provides non-medical in-home care

**Wayne County City Senior Services** (800) 851-1454  
Provides resources for home delivery meal service

## NEED HELP WITH TAX PREPARATION?

These resources for free tax services.

**Wayne Metropolitan Community Action Agency** (313) 388-9799  
WayneMetro.org/taxes

**Accounting Aid Society** (313) 556-1920  
Provides assistance to file taxes

## NEED TEMPORARY HOUSING?

These resources will help provide temporary shelter-

**Alternatives for Girls** (313) 361-4000  
Shelter for girls ages 15-20 and their children

**Coalition on Temporary Shelter (COTS)** (313) 831-3777  
Shelter for adults and children accompanied by parents

**Covenant House Michigan** (313) 463-2000

**24-Hour Crisis Hotline** (800) 999-9999  
Short-term shelter relief, food, and clothing for 18- to 22-year-olds

**Detroit Rescue Mission Ministries Shelter for women and children only** (313) 331-8990

**Samaritan Family Center** (734) 721-0590  
Offers transitional shelter for homeless families

**W-I-C Women, Infants, and Children in Detroit** (313) 876-4555  
Program provides USDA's special supplement nutrition for women, infants, and children

**Detroit Housing Resource Helpline** (866) 313-2520

### **NEED HELP WITH SUBSTANCE ABUSE?**

These resources can help individuals overcome substance abuse problems-

**Mariners Inn** (313) 962-9446

Assists men with abuse problems

#### **Detroit Rescue**

**Mission Ministries** (313) 993-4700

Experts in the field of homelessness, addiction, and substance abuse prevention for youth and adults

**Care First** (313) 846-5020

Provides intensive outpatient support

**Operation Get Down** (313) 921-9422

Provides substance abuse intervention in a residential setting

**S-H-A-R-** (313) 894-8444

Self-help addiction rehabilitation and high-quality behavioral healthcare services to individuals in the greater Detroit area

### **NEED HELP WITH UTILITY SHUTOFFS?**

These resources will help low-income Detroit residents manage their utility bills

#### **DTE Payment Assistance**

**and Winter Protection Programs** (800) 477-4747

Special programs for senior citizens and low-income families

**DTE Theft Reporting** (800) 441-6698

#### **The Heat and**

**Warmth Fund (THAW)** (800) 866-THAW (8429)

Provides financial assistance with energy bills

**DTE Home Energy Consultation** (866) 796-0512

Schedule online [www.dteenergy.com/hec](http://www.dteenergy.com/hec)

Free home energy consultations to provide a personalized overview of ways to save on your monthly energy bill

#### **Michigan Public**

**Service Commission (MPSC)** (800) 292-9555

Helps to resolve complaints against utility providers

### **NEED HELP FOR VETERANS SERVICES**

This resource provides emergency assistance

**Wayne County Veteran's Affairs** (313) 224-5045

Emergency services for rent, mortgage, car and burial